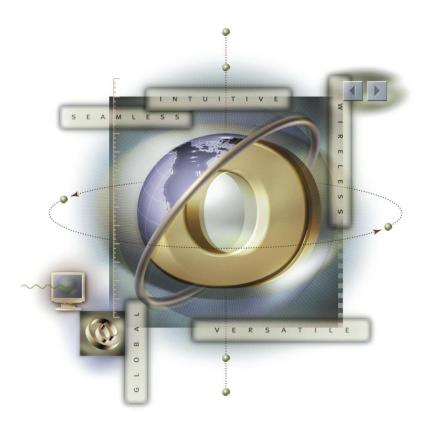
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Opera Hotel Edition



Configuring an Opera Workstation on Windows 7

November 5, 2009

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Table of Contents

INTENDED AUDIENCE	. 4
INTRODUCTION	. 4
BROWSER SETTINGS	. 4
Trusted Site Setting: Add On Settings:	.4 .5
INSTALLING CLIENT SIDE APPLICATIONS	
Opera Regterm Utility: Opera Print Control: Adobe Acrobat Reader: Oracle Jinitiator: Customizing the Oracle Jinitiator Installation:	.6 .7 .7 .7 .7
BI PUBLISHER	
TROUBLE SHOOTING	. 9



Intended Audience

This document is intended for anyone responsible for installing and configuring Opera hardware and Software.

Introduction

This document describes some configuration changes that are necessary for Opera to function on the Windows 7 operating system. Changes are related to enhanced security functions in Windows 7 that will cause failures in Internet Explorer and prevent Opera workstations from working correctly.

These changes are intended to provide workarounds for issues related to currently available software components. Oracle has scheduled Windows 7 compatible versions of their utilities, but at the time this document was created, no details/dates were available to us.

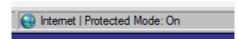
In areas where changes to the Opera code are required, SCR numbers have been provided.

Browser Settings

There are several places where changes will need to be made to the client machines Internet Explorer options.

Trusted Site Setting:

You will need to add any Application Servers and possibly variations of the Application Server name to the browsers trusted sites. Open an IE browser and you will notice on the bottom right of the screen the following message:



From the 'TOOLS' drop down select 'Internet Options' and then select the 'Security' tab.





Configuring Windows 7 Client

Select the 'Sites' button and add the Application Server(s), you must also uncheck the 'Require server verification (https) for all sites in this zone' check box.

Trusted sites	X	
You can add and remove websites from this zone. All websites in this zone will use the zone's security settings.		
Add this website to the zone:		
http://nplsmokeapp4.ft.micros.com	Add	
Websites:		
https://nplsmokeapp4	Remove	
Require server verification (https:) for all sites in this zone		
	Close	

When these changes have been completed the message in the bottom right will now display as:



Protected mode should remain off while you are in Opera, other sites may need to be added to the Trusted Site list as you are installing the client machine.

Add On Settings:

Then from the Tools menu select 'Manage Add-ons' -> 'Enable or Disable Add-ons' . Any entries that begin with 'Windows Live' must be disabled.

View and manage your Int	ernet Explorer add-ons				
Add-on Types	Name	Publisher	Status	File date	Version
⊗ Toolbars and Extensions	Micros Systems Inc RegTerminalSrv Object JinitiatorCheck Object	Micros Systems Inc Micros Systems Inc	Enabled Enabled	8/12/2009 4:12 PM 1/21/2009 2:28 PM	2.5 1.0.0.0

Installing Client Side Applications

The following steps can be used to pre-install all the required client utilities. It's recommended to pre-install them rather than use the OperaLogin page to auto load the software since some customization will be required to Jinitiator.

Opera Regterm Utility:

Following the same process as Adobe, connect to the Application Server and install the RegTerm utility using the following URL;

http://<appserverhost>/installRegterm.exe

(replace <appserverhost> with the name of your application server)

Microsoft Windows 7 makes use of "Virtualized Files" to store program data files. Also, any writes to the c:\windows folder are protected. Both of these features cause a problem for the existing versions of the RegTerm utility. Future versions will be created to be Windows 7-aware and handle these situations correctly. (SCR #128738)

To properly configure the existing versions of the Regterm utility, you will need to manually create a termreg.ini file in the c:\windows folder. The contents of the file will need to look like one of the following two examples, depending on the font size you are configuring for.

With large fonts

[OperaTerminal] OPERA_TERMINAL=<host name with domain>.<unique number>|LargeFont UseIni=1

Example:

[OperaTerminal] OPERA_TERMINAL=mymachine.micros.com.123454321|LargeFont UseIni=1

Without large fonts

[OperaTerminal] OPERA_TERMINAL=<host name with domain>.<unique number> UseIni=1

Example:

```
[OperaTerminal]
OPERA_TERMINAL=mymachine.micros.com.123454321
UseIni=1
```



Opera Print Control:

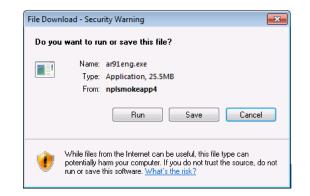
http://<appserverhost>/installOperaPrintCtrl.exe (replace <appserverhost> with the name of your application server)

Adobe Acrobat Reader:

Note: If installing the client utilities from Opera Login, - Adobe Acrobat Reader installation will start automatically while installing Opera Print Control.

Connect to the Application Server and install Adobe Acrobat from the Opera login page, or by entering the following URL;

http://<appserverhost>/ar91eng.exe (replace <appserverhost> with the name of your application server)



Click Run and install Adobe.

Oracle Jinitiator:

Next you will need to manually install the Oracle Jinitiator. Use the following URL;

http://<appserverhost/opera_jinit_1012_25.exe (replace <appserverhost> with the name of your application server)

Customizing the Oracle Jinitiator Installation:

The following folder should exist after the Jinitiator installation completes:



C:\Program Files\Oracle\Jinitiator 1.3.1.25\bin\hotspot

Within this folder the JVM.dll will need to be replaced with a version that works with Windows 7. The file required is installed as part of the latest JRE5 which is available for download by registering with Sun Microsystems or from the location below.

ftp://ftp.micros.com/fidelio/opera/customers/techservices/hotspotjvm/jvm.dll

When installing the complete JRE 5 environment via download from Sun Microsystems, the required install will be named something similar to "Java Runtime Environment (JRE) 5 Update 22".

It is also possible that the Windows 7 installation has a SUN JRE already installed. Please check to see if a c:\program files\java\folder exists on the Windows 7 workstation.

Once the JRE has been installed, a folder will exist within the installed folder named "client". (For example; C:\Program Files\Java\jre1.5.0_22\bin\client) In that folder is the replacement JVM.dll needed for the Jinitiator installation.

Rename the JVM.dll from the ...\jinitiator 1.3.1.25\bin\hotspot folder Copy in a new copy from the ...\java\ jre1.5.0_22\bin\client\ folder

The final step related to the Jinitiator installation is to change the permissions on the "C:\Program Files\Oracle\jinitiator 1.3.1.25" folder. This is required for some functionality in Opera to work correctly.

To do this, right click on the folder and select 'Properties' and then select the 'Security' tab.

📜 JInitiator 1.3.1.25 Properties 🔤 💽	
General Sharing Security Previous Versions Customize	
Object name: C:\Program Files\oracle\UInitiator 1.3.1.25	
Group or user names:	
& SYSTEM 🔹	
& Administrators (NPLVISTA1\Administrators)	
& Users (NPLVISTA1\Users)	
🧟 Truotadinotallar	
To change permissions, click Edit.	
Permissions for CREATOR	

Select the edit button, for the Administrators and Users groups and check 'Full Control'. For the Users group the 'Special Permissions' box will not remain checked once the change is saved.

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Group or user names:			
& CREATOR OWNER			
SYSTEM 8			
& Administrators (NPLVISTA	(1\Administrators)		
🚨 Users (NPLVISTA1\Users	\$]		
🎎 TrustedInstaller			
	Add	Remove	•
Permissions for Users	Add Allow	Remove Deny	•
Permissions for Users Full control			•
	Allow		*
Full control	Allow		_
Full control Modify	Allow		*
Full control Modify Read & execute	Allow		•

Screen Painter:

It is also necessary to install the Screen Painter software, screenpainter.exe. This is done via the URL:

//http:/<appserverhost/installScreenWiz.exe
(replace <appserverhost> with the name of your application server)

BI Publisher

For sites that are using BI Publisher to customize reports, a new version has been released that can be installed on Windows 7 workstations. This is labeled as "release 4" of the Opera BI Publisher Desktop install.

Trouble Shooting

Here are some examples of the error screens you will see if any of the above steps did not complete successfully. If the Jinitiator piece was not completed or a site has not been added to the 'Trusted Sites' the following will be displayed:

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6 Unexpected Opera System Exception - Windows Int	ernet Explorer		
🚱 💽 👻 🖻 http://nplsmokeapp4.ft.micros.com	n/OperaLogin/SubmitLogon.do;js 🔻 🍫 🗙 🛛 <i>Live Search</i>	۶ - ۹	
😭 🔅 Unexpected Opera System Exception	🟠 🔻 🔝 👻 🖶 Bage	▼ () T <u>o</u> ols ▼ [≫]	
		^	
I ⇒ pera			
	I Opera System Exception		
Deta	iled Exception Information		
Additional Exception information - Except	User already logged in. ion: javax.servlet jsp.JspException: Cannot find bean: "da any scope	≡ atabase" in	
	ls may be found in the log file located here: \10gappsvr\j2ee\OperaLogin.log		
To log in to Opera, click here.			
MiCROS http://www.micros.com Copyright © 20	006, all rights reserved.	▼	
Done	✓ Trusted sites Protected Mode: Off	🔍 100% 🔻 🔡	

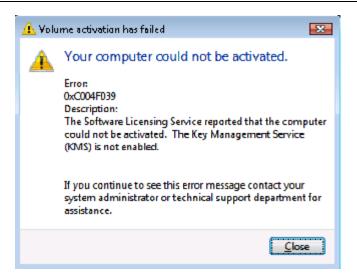
If the JVM.dll was not copied successfully, or the Phishing or Add-ons options were not configured the following screens will be displayed:

💱 Microsoft Windows 🛛 💌	💐 Microsoft Windows 💽
Internet Explorer has stopped working	Internet Explorer has stopped working
Windows is checking for a solution to the problem	A problem caused the program to stop working correctly. Windows will close the program and notify you if a solution is available.
Cancel	<u>C</u> lose program

Although it is not directly related to Opera not functioning, if the workstation is not registered with Microsoft (which is a requirement with Windows 7) you will occasionally see the following screen pop up:

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If the machine does not get registered it will eventually (30 days) cease functioning. Please see the Microsoft website for further information on Windows 7 activation and how to do it.

http://technet.microsoft.com/en-us/windows/dd361745.aspx